

## **AEROPORTI DI ROMA *Shop&Fly* SERVICE**

Reservation of products in the catalogue that can be purchased at the Aelia/LS Travel Retail shops at Fiumicino Leonardo da Vinci airport.

### **TERMS AND CONDITIONS OF USE**

Information relating to the Shop&Fly service of Aeroporti di Roma which allows for the free booking of goods available in the catalogue and which can be purchased by the customer at the Aelia shops at Fiumicino Airport included in the initiative.

ADR's Shop&Fly service concerns reservations only. Any subsequent sale/purchase process of the goods is managed independently by LS TRAVEL RETAIL ROMA S.r.l.

### **PRODUCT ORDER**

- The reservation option is guaranteed every day, through a request managed on the ADR website and by consulting the online catalogue of goods in the Aelia Duty Free Shop where the purchase will be finalised;
- the product reservation will be confirmed with the receipt of a confirmation email message specifying the details for the purchase and collection of the goods at the specified shop;
- any subsequent purchase of the goods and the related payment will be completed/managed by LS Travel at the shops indicated (the Shop&Fly service does not provide for the option of online purchase/payment);
- the user undertakes to provide truthful and correct data, in order to make the booking possible;
- in case of assistance you can contact the email address [ShopandFlyADR@adr.it](mailto:ShopandFlyADR@adr.it);
- for further information regarding the quantitative or value limits on the transport of goods, it is possible to consult the traveller's customs card on the website of the Customs and Monopolies Agency ([Traveller's customs card - Customs and Monopolies Agency](#))

### **PURCHASING AND COLLECTING THE PRODUCT**

- To reserve the products in the online catalogue, the user must specify the information relating to their flight in order to consult the goods that can be reserved based on the destination (Schengen or Non-Schengen) and allow the system to automatically set the

relevant Shop. To finalize the product reservation, additional data will also be required such as name, surname and email address. For further information, please see the personal data processing policy;

- the service will be available for passengers departing at the Lagardere “Aelia Dutyfree” outlets FCO1 (Terminal 3 departures) and FC25 (Terminal 1 departures);
- the type/quantity of goods that can be reserved may differ based on the country of destination of the flight;
- possible quantitative or value limits on the transportation of goods is subject/linked to the flight destination country. For further information, you can consult the traveller's customs card on the website of the Customs and Monopolies Agency ([Traveller's customs card - Customs and Monopolies Agency \(adm.gov.it\)](#));
- the passenger will receive an email notifying them that the package is ready for purchase/collection and/or in the event that some products included in the order are no longer available in the shop;
- the customer can book the desired products 7 days in advance and up to 2 hours before the flight, except for special agreements stipulated with air carriers that provide different terms;
- the Customer will be able to purchase the products ordered at the shop specified in the service confirmation email;
- the product is available up to 24 hours following the flight time specified at the time of booking, after which the booking is considered cancelled.

## LEGAL MATTERS

- ADR is not liable for i) any delays associated with the purchase and collection of products from the shops; ii) the contents and information relating to the products listed in the service catalogue; iii) errors, faults, characteristics, quality etc. of the reserved products, as well as any inaccuracies/incompleteness/carelessness on the part of the shop;
- for the processing of personal data via the Shop&Fly service, please refer to the privacy policy for the reservation;
- for any matter not expressly provided for in this Regulation, the provisions of the law of the

Italian State exclusively apply;

- the Terms and Conditions of this reservation service may be amended at any time;
- the Terms and Conditions of use of the Shop&Fly service comply with Italian law and can be accessed online. Any dispute will be governed by Italian law and submitted to the exclusive jurisdiction of the Court of Rome;
- ADR exempts itself from any liability associated with the failure to purchase reserved products.